

WOKINGHAM LINK

Local Involvement Network

Wokingham Local Involvement Network

1. Recommendation

Members to be aware of the change in hosting arrangements. Help and Care's contract ends on 31 March 2011. Wokingham Borough Council is currently negotiating new arrangements to support the LINK for its transition year in 2011/12 before HealthWatch comes into effect on 1 April 2012.

2. Project update

a. Parents experiences of CAMHS in Wokingham

Report published last month. Appears to have been well received with responses from Helen McKenzie at the PCT and Phillipa Slinger at BFHT.

LINK been invited to be involved in the review into the provision of diagnostic and therapeutic services for children with Autism which is due to report by 31.03.11.

b. Neurological project

Draft report is being verified by University of Leeds. Report has gone to the primary stakeholders and is hoping to be disseminated widely within the coming months.

c. Norrey's Community Health Roadshow

Following on from the LINK survey on the impact the Norrey's street party recipe cards had on health behaviors, a community health Roadshow was held in February. The LINK sponsored the residents to cook food from all of the recipe cards and this was shared at the Roadshow. Approximately 150 residents attended – there were plenty of activities for the children – circus skills, smoothie making, coloring in, yoga and stalls from the statutory and community sector for the adults.

d. Medical Usage Review

The LINK received several enquiries in the last year from patients about Medication User Reviews (MURs). A MUR is a free service offered to patients with a regular prescription by local pharmacists. The aim of a MUR is to help patients understand the action of their medicines in order to obtain maximum benefit from them.

The LINK has been involved in discussions over the last 18 months about how MURs are used and the needs of patients with the Berkshire West Primary Care Trust Pharmacy Commissioners and the Community Pharmacists. In order to assist getting this information to the public regarding this important service as well as other services provided within the pharmacy, the LINK have started to hold a series of information/training events in conjunction with the Local Pharmaceutical Committee.

3. General update:

- Meeting took place with CQC compliance manager for Wokingham – following up on LINK partnership work with Liberty of Early care home.
- LINK held a public meeting about the “Future of the NHS in Wokingham” in which Helen McKenzie and 2 GP Consortia leads spoke about the changes. The event was well attended.
- Steering Group members have met with Mike Sillman to discuss Personalisation and look at the possibility of the LINK conducting an independent evaluation of personal budget holders satisfaction in the coming year.
- The LINK is hoping to follow up on some of the themes emerging from the Community survey – including patient/service user access to information and dentistry in the Borough.
- LINK participants now stand at 680 people in Wokingham borough.

HEALTH OVERVIEW AND SCRUTINY COMMITTEE

ANNUAL REPORT TO COUNCIL

19 MAY 2011

BY

COUNCILLOR TIM HOLTON

CHAIRMAN

HEALTH OVERVIEW AND SCRUTINY COMMITTEE ANNUAL REPORT

Introduction

1. The Health Overview and Scrutiny Committee is appointed by the Council to review and scrutinise the provision of health and social care services to the residents of Wokingham Borough. The Committee exercises powers conferred through the Local Government Act 2000 and the Health and Social Care Act 2001. The Committee has particular scrutiny powers in relation to local National Health Service (NHS) trusts.
2. The Committee has three aims to guide its work: the promotion of public health and patient care; the needs and interests of Wokingham Borough; and the performance of local NHS trusts.
3. The Committee has ten Members, eight Conservative and two Liberal Democrat, with two substitute Members appointed for each party. Irrespective of political allegiance, all Members of the Committee have worked together to support the interests of the residents and patients of the Borough.
4. The Committee has six scheduled meetings per Municipal Year.

2010/2011 Work Programme

5. The Committee has scrutinised a range of issues during 2010/11, including:
 - a) Introduction to the Care Quality Commission (CQC)

The Committee had an introduction from the local Compliance Manager for CQC, explaining that CQC was the result of a merger between the Healthcare Commission, the Commission for Social Care Inspection and the Mental Health Act Commission, giving it a wide remit. It intended to respond rapidly to popular concerns, and was involved in public consultation and engagement with Health Overview and Scrutiny Committees to ascertain the vital issues. By gathering these various aspects of healthcare under one body, it was the aim to ensure greater consistency across the board; they had also been handed additional powers to help with this. For example, they had been given the ability to undertake cross-cutting reviews and studies, with the intention of examining service provision across patient pathways rather than simply within one Trust. CQC's focus was on outcomes rather than targets and these came under six headings (Involvement and Information, Personalised Care, Safeguarding, Suitability of Staffing, Quality & Management and Suitability of Management) which were subdivided into 28 standards which providers would be assessed against.
 - b) Introduction to Quality Accounts

The Committee were introduced to Quality Accounts, which were a new process and replaced the Annual Health Check as a way of assessing NHS Trusts; under the new system, the Quality Account for the NHS Trust would be presented and the Committee would then comment on it. Once the Committee had formed its definitive view, it would be submitted to the relevant Trust and published verbatim.

The Committee received and commented on the Quality Accounts of the following Trusts in 2010/11: South Central Ambulance Service NHS Trust; Royal Berkshire NHS Foundation Trust; and Berkshire Healthcare NHS Foundation Trust.

- c) Meeting the new Chief Executive of the Royal Berkshire NHS Foundation Trust
Edward Donald, the new Chief Executive of the Royal Berkshire NHS Foundation Trust was asked to attend the Committee. Having been in post for six months when he attended, he said he was now in a position to start making some judgements as to where the Trust was and what plans it should have for the future which were discussed with the Committee. In addition, the context of the 'Equity and Excellence: Liberating the NHS' White Paper was discussed, as well as some particular areas of interest identified by Members which had been sent to Edward Donald prior to the meeting.
- d) 'Equity and Excellence: Liberating the NHS' White Paper
The Committee have looked at the changes emerging from the White Paper on a number of occasions in 2010/11. A presentation was given to the Committee in relation to the impact on local government and scrutiny. It was also discussed when the Committee had items from Edward Donald, Chief Executive of the Royal Berkshire NHS Foundation Trust, Dr Stephen Madgwick, a GP leading on Practice Based Commissioning, and during one of the LINK Steering Group updates.

Outside of the meeting the Committee were sent a number of pieces of further information about this matter, including some responses from other agencies for reference. The Committee took account of all the information they had received from the various sources, and formed a response. The Chairman submitted a formal response on behalf of the Committee.

- e) Standing Agenda Item on Consultations
Following consideration of the 'Equity and Excellence: Liberating the NHS' White Paper, and in the light of so many consultations being released, it was decided that to make sure all consultations came before the Committee in plenty of time and the Committee were given the opportunity to comment on the ones it wanted to, a Standing Item now appears on all Committee Agendas.

As part of this work the Committee decided to have a dedicated item on one particular consultation - 'Healthy Lives, Healthy People: consultation on the funding and commissioning routes for public health'. Following discussion at the meeting the Chairman submitted a formal response on behalf of the Committee.

- f) Wokingham's Local Involvement Network
The Committee continued to receive updates on and scrutinise the work of the Borough's Local Involvement Network (LINK), including updates from the Steering Group at each meeting and a more in depth presentation during the year from the Steering Group and Help and Care, the host organisation. The original LINK contract expires on 31 March 2011, and 2011/12 is expected to be a transition year while the new HealthWatch is created, which is one of the changes emerging from the Health White Paper and will replace LINKs. The Committee received some information about this during the year and will continue to get updates as further information becomes available in 2011/12.

g) Member Visits

During 2010/11 Committee Members' carried out two visits, firstly to the Clinical Decision Unit (CDU) and then to the Maternity Unit, both at the Royal Berkshire Hospital.

The CDU is an admission department where referrals have taken place from a GP. On admittance, the patient will be assessed by a nurse or practitioner and will either be moved to a bed or after advice be sent home. The visit had been very busy, with one and a half hours spent on site; a main conclusion had been that getting access to all required services could be a problem for patients, with the Clinical Decision Unit endeavouring to become a 'one-stop shop'.

The Members visited the Maternity Unit at the Royal Berkshire Hospital...(to be completed following 23 March 2011 Committee meeting when the Committee has heard about the Member visit to this department).

Ongoing Work

6. The Committee continues to receive information about and monitor important ongoing work, such as Practice Based Commissioning, the Patient Advice Liaison Service (PALS), the Joint Strategic Needs Assessment, NHS Berkshire West's performance and financial situation, Annual Performance Assessment of Community Care Services, and Safeguarding of vulnerable adults from abuse.

2011/2012 Work Programme

7. The Committee's work programme for 2011/12 will be formed over the next couple of months, but it would be likely to include the following subjects:
 - a) Annual Performance and Financial Update from NHS Berkshire West;
 - b) Quality Accounts of relevant NHS Trusts;
 - c) Patient Advice Liaison Service (PALS) Annual Report;
 - d) Children and Adolescent Mental Health Services (CAMHS)
 - e) Joint Strategic Needs Assessment;
 - f) Information about GP Consortia, the Health and Wellbeing Board, Council's new Public Health responsibilities, and other relevant changes emerging from new policies of the Coalition Government and Health White Papers;
 - g) LINK: Annual Report, support arrangements and work programme for 2011/12;
 - h) Healthwatch: briefing on the new body, its role and preparations for establishing locally;
 - i) Safeguarding: general update and review of the Annual Report;
 - j) Community Care Connect: information about the new traded enterprise for Adult Social Care Services;
 - k) Berkshire Healthcare Foundation Trust: changes in Community Services;
 - l) Mental Health: Next Generation Care and 'No Health without Mental Health' Strategy;
 - m) *Consideration and response to any relevant consultations.*

Tim Holton

Chairman of the Health Overview and Scrutiny Committee

TITLE	Possible Work Programme Topics 2011/12
FOR CONSIDERATION BY	Health Overview and Scrutiny Committee on 23 March 2011
WARD	None Specific
STRATEGIC DIRECTOR	Susanne Nelson-Wehrmeyer, Head of Governance and Democratic Services

OUTCOME

To consider the Committee's Work Programme for 2011/12, generate further ideas for items and agree possible agenda items for its first meeting of the Municipal Year on 31 May 2011.

RECOMMENDATION

Members are asked to:

- (1) agree the proposed Agenda for the Committee's next full meeting on 31 May 2011;
- (2) consider the proposed items for the Committee's 2011/12 work programme and suggest any additional items to be included;
- (3) consider any visits the Committee may want to undertake during 2011/12.

SUMMARY OF REPORT

The Committee have a work programme covering the Municipal Year so that it can plan future meetings and workload. The proposed items for 2011/12 will help the Committee agree the Agenda for its first meeting of the new Municipal Year so that work can get underway as soon as the Committee is re-appointed at the Annual Council meeting in May 2011.

Background

The Committee has had a work programme each year to see it through the scheduled meetings of the relevant Municipal Year.

The Work Programme will be a rolling programme of work that will be amended throughout the Municipal Year. Items can also be addressed as and when they arise or come to the attention of the Committee.

Generating a list now will enable Members to reflect on the work the Committee has completed over 2010/11, as well as allow officers to develop a Work Programme ready for the Committee's first meeting in the new Municipal Year and appropriate items for discussion at that meeting.

The following is a list of suggested items for 2011/12, based on reports received on a regular basis by the Committee, requests in 2010/11 for updates and input from Officers about items that may be of interest to the Committee in 2011/12. Members will also be asked to put forward additional items at the meeting for inclusion.

Suggested items for inclusion in the 2011/12 Committee work programme:

- Annual Performance and Financial Update from NHS Berkshire West;
- *Quality Accounts of relevant NHS Trusts;*
- Patient Advice Liaison Service (PALS) Annual Report;
- Children and Adolescent Mental Health Services (CAMHS)
- Joint Strategic Needs Assessment;
- Information about GP Consortia, the Health and Wellbeing Board, Council's new Public Health responsibilities, and other relevant changes emerging from new policies of the Coalition Government and Health White Papers;
- LINK: Annual Report, support arrangements and work programme for 2011/12;
- Healthwatch: briefing on the new body, its role and preparations for establishing locally;
- Safeguarding: general update and review of the Annual Report;
- Community Care Connect: information about the new traded enterprise for Adult Social Care Services;
- Berkshire Healthcare Foundation Trust: changes in Community Services;
- Berkshire Healthcare Foundation Trust: current and planned developments;
- Mental Health: Next Generation Care and 'No Health without Mental Health' Strategy;
- Consideration and response to any relevant consultations.

Some of the items have been scheduled into a draft Work Programme for 2011/12, where appropriate dates could be identified, and this is attached as Appendix A.

Members may also want to consider any visits they want to undertake during 2011/12 so that they can be planned into the work programme and initial discussions with the relevant places can begin to take place.

Future Meeting Dates

Tuesday 31 May 2011, Tuesday 26 July 2011, Tuesday 27 September 2011, Tuesday 29 November 2011, Tuesday 24 January 2012, and Tuesday 27 March 2012.

Analysis of Issues

N/A

Reasons for considering the report in Part 2

n/a

List of Background Papers

2010/11 Agendas, Minutes and Work Programme of the Committee.

Contact Ella Hutchings	Service Governance & Democratic Services
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Telephone No 0118 974 6013	Email ella.hutchings@wokingham.gov.uk
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Date 14 March 2011	Version No. 1
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HEALTH OVERVIEW AND SCRUTINY COMMITTEE

Work Programme from May 2011

Please note that the work programme is a 'live' document and subject to change at short notice.

The information in this work programme is subject to approval at the Committee meeting scheduled for 23 March 2011.

The order in which items are listed at this stage may not reflect the order they subsequently appear on the agenda / are dealt with at the scrutiny meeting.

All Meetings start at 7pm in the Civic Offices, Shute End, Wokingham, unless otherwise stated.

HEALTH OVERVIEW AND SCRUTINY WORK PROGRAMME

DATE OF MEETING	ITEM	PURPOSE OF REPORT	REASON FOR CONSIDERATION	RESPONSIBLE OFFICER / CONTACT OFFICER
31 May 2011	Introduction to Health Scrutiny	Presentation on the basics of health scrutiny and relevant changes emerging that the Committee need to be aware of.	Introduction for new Members/ refresher for current Members.	Rachel Masters/ Mike Wooldridge?
	Introduction to the NHS	Presentation on the NHS and relevant changes emerging that the Committee need to be aware of.	Introduction for new Members/ refresher for current Members.	Bev Searle
	LINK Annual Report	Presentation of the Local Involvement Network Annual Report 2010/11	To receive the Annual Report	LINK Steering Group
	LINK Update, including support arrangements and work programme for 2011/12	Standing Item, expanded to give the Committee more detailed information about the LINK plans for 2011/12.	Update on progress	LINK Steering Group
	Work Programme	Standing Item	Consider items for future consideration	Democratic Services
	Health Consultations	Standing Item <ul style="list-style-type: none"> • To include consultation on the review of Children's Congenital Heart Services in England, response deadline 1 July 2011. 	To consider current consultations and results of past consultations	Democratic Services/Rachel Masters

DATE OF MEETING	ITEM	PURPOSE OF REPORT	REASON FOR CONSIDERATION	RESPONSIBLE OFFICER / CONTACT OFFICER
26 July 2011	CQC Update	To update the Committee on progress being made.	6 monthly update requested by Committee	Sue Sheath
	Community Care Connect	Information about new traded enterprise for Adult Social Care services.	Information on current situation and planned work	Mike Wooldridge
	Adult Safeguarding	General update and review of the Annual Report.	Progress Update	Mike Wooldridge
	LINK Update	Standing Item	Update on progress	LINK Steering Group
	Work Programme	Standing Item	Consider items for future consideration	Democratic Services
	Health Consultations	Standing Item	To consider current consultations and results of past consultations	Democratic Services/Rachel Masters

DATE OF MEETING	ITEM	PURPOSE OF REPORT	REASON FOR CONSIDERATION	RESPONSIBLE OFFICER / CONTACT OFFICER
27 September 2011	Berkshire Healthcare Foundation Trust	Update on current and planned developments within the Trust and changes in Community Services	Update on NHS Trust	Alex Gild, BHFT/ Mike Wooldridge
	NHS Berkshire West Performance and Finance Update/ financial management at GP level	To inform the Committee of the current position and explain any issues/future pressures, as well as highlighting any areas of concern that the Committee may need to consider further. To include information on budget performance at practice level and future plans for GP Commissioning Consortia budget management.	To keep the Committee informed	Bev Searle/ Nigel Foster/ Dr Madgwick or Dr Perry
	Update on progress to date with the GP Consortia	To update the Committee on progress in this area in a more general sense. Linked to above item.	To inform the Committee.	Dr Madgwick or Dr Perry
	LINK Update	Standing Item	Update on progress	LINK Steering Group
	Work Programme	Standing Item	Consider items for future consideration	Democratic Services
	Health Consultations	Standing Item	To consider current consultations and results of past consultations	Democratic Services/Rachel Masters

DATE OF MEETING	ITEM	PURPOSE OF REPORT	REASON FOR CONSIDERATION	RESPONSIBLE OFFICER / CONTACT OFFICER
29 November 2011	Community Care Connect	Information about new traded enterprise for Adult Social Care services.	Information on current situation and planned work	Mike Wooldridge
	Patient Advice Liaison Service (PALS) Annual Report 2010/11	Annual Report on the Services provided for monitoring by the Committee.	To monitor the work being carried out and pick up any areas of concern.	Jo Cozens, NHS Berkshire West
	LINK Steering Group Presentation	Annual Presentation by the LINK Steering Group to report on the work they have been doing and future plans.	To keep the Committee informed.	LINK Steering Group
	LINK Update	Standing Item	Update on progress	LINK Steering Group
	Work Programme	Standing Item	Consider items for future consideration	Democratic Services
	Health Consultations	Standing Item	To consider current consultations and results of past consultations	Democratic Services/Rachel Masters

DATE OF MEETING	ITEM	PURPOSE OF REPORT	REASON FOR CONSIDERATION	RESPONSIBLE OFFICER / CONTACT OFFICER
24 January 2012	CQC Update	To update the Committee on progress being made.	6 monthly update requested by Committee	Sue Sheath
	NHS Berkshire West Annual Performance and Finance Update	To inform the Committee of the current position and explain any issues/future pressures, as well as highlighting any areas of concern that the Committee may need to consider further.	To keep the Committee informed	Bev Searle
	LINK Update	Standing Item	Update on progress	LINK Steering Group
	Work Programme	Standing Item	Consider items for future consideration	Democratic Services
	Health Consultations	Standing Item	To consider current consultations and results of past consultations	Democratic Services/Rachel Masters
27 March 2012	LINK Update	Standing Item	Update on progress	LINK Steering Group
	Work Programme	Standing Item	Consider items for future consideration	Democratic Services
	Health Consultations	Standing Item	To consider current consultations and results of past consultations	Democratic Services/Rachel Masters

Member Visits

Suggested Place of Visit	Reason for Suggestion	Time of year proposed	Date Agreed for Visit	Lead Member (to report back to HOSC)

February 2011

Consultation regarding the location of inpatient psychiatric beds for the population of East Berkshire

Dear Member

As you are aware Berkshire Healthcare NHS Foundation Trust recently conducted a Public Consultation regarding the future location of inpatient beds for people in the east of Berkshire who require admission to hospital with acute psychiatric illness. The consultation was conducted as the decision in 2008 had been to provide these beds within a new purpose built facility on the Upton Hospital site in Slough. That decision had been taken before the extent of the adverse economic circumstances of the country was known and in light of this the Trust and NHS Berkshire East (PCT) needed to reconsider.

Three options were considered:

Option 1 All beds to be relocated to Prospect Park Hospital in Reading

Option 2 Beds for older people to be at St Mark's Hospital in Maidenhead and for working age adults in Prospect Park

Option 3 For the 2008 decision of a new unit on the Upton site to proceed.

The consultation ran from August 2010 and closed on 30 November 2010. The information from the consultation was used as part of a pack of information both Boards used to make a decision.

That decision has now been made with both Boards having first had sight of the outcome of the public consultation and the opportunity to consider other information pertinent to a decision. Both Boards understand that Option 3 is unaffordable in the current and future economic environment.

Option 2 is not supported by the clinicians as it will mean that older people will have to continue to be cared for in an environment that mixes people with functional illness and those with organic problems that is not conducive to high quality care. On this basis the PCT has asked the Trust to progress to Outline Business Case on Option 1. This will allow the detail of that option to be worked up, including exactly what and where additional community investment can be made and how the transport scheme would work. Once this information is known, then and only then, will a final decision be made. Both

Boards would expect that to be by June 2011.

The PCT Board noted that further financial scoping had been carried out on option 3, but the financial consequences of such an investment would affect community mental health services to an unacceptable level unless an as yet unforeseen investment stream could be found. It agreed further investigation should be carried out to ensure that no further opportunities exist to provide a local inpatient service in East Berkshire, but recognised that this is not a realistic option in the current economic climate.

The way forward is therefore, that until the final decision in June 2011, Option 3 will continue to be examined should a new investment stream become available and Berkshire Healthcare will now work up the detail of Option 1. In particular the decision enables the Trust to consider ways to mitigate some of the issues raised through the consultation. A summary of the outcome of the public consultation can be found on the Trust's website. Whilst the responses were evenly distributed across the options falling roughly into geographical groupings, there were questions about the adequacy of any transport scheme that would be available should a Reading option be chosen. The Trust will now bring together a small stakeholder group to work through the detail of a transport scheme. In addition it enables the Trust to be specific about the nature of additional community investment that will be made to ensure that only those who really need 24 hour hospital care are admitted.

The PCT and the Trust plan to make this information public this week.

We would like to take this opportunity to thank you for your very positive engagement through the consultation process. Further updates will be available via our Newsletters and our Website.

Yours faithfully,

John Hedger CB

Chair

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4th Floor, Fitzwilliam House, Skimped Hill Lane, Bracknell, Berkshire, RG12 1BQ
Telephone: 01344 415 600